



Program Director

Older Adult Day Support Center/Community Integration Services

Agency Overview

Founded in 1889, Family Service Agency of San Francisco is the oldest nonsectarian, nonprofit charitable social-services provider in the City and County of San Francisco. FSA's mission is to respond to human needs with cutting edge social services and treatment that combine the best social science research with cultural sensitivity, a deep respect for the consumer, and a commitment to social justice and supportive communities.

With 34 programs in 11 languages at sites throughout the area, our comprehensive array of services reaches across all racial, ethnic, cultural, and linguistic lines. More than 70% of our clients have annual incomes below the poverty level, about 65% of the clients are of ethnic or racial minorities. Our programs have been recognized as national models and have received the highest possible ratings from San Francisco's Department of Public Health. At the heart of our work is the belief that individuals and families in crisis must have access to services and resources to help them build on their inherent strengths and develop self-sufficiency.

Program Description

The Older Adult Day Support Center/Community Integration Services (OADSC) provides mental health services to older adults 55 years and older, with severe mental health or co-occurring disorders. This citywide program is an important component of the continuum of FSA's mental health services for older adults in the city, offering a step-down to less intensive services and an opportunity for older adults to engage in group therapy, to receive specialized services in community integration, to become engaged as a volunteer, or other recovery model opportunities. The program works in close collaboration with other mental health and older adults programs in the city, as well as informal networks of support.

Job Description

The Program Director for the Older Adult Day Support Center/Community Integration Services provides leadership to FSA's efforts towards community integration for older adults with severe mental health or co-occurring disorders. The position oversees the various locations where OADSC operates, and will also include developing a new center at 1099 Sunnydale Avenue, in Visitation Valley, with extensive outreach to potential clients and partners in the southeast sector of the city, including the large Cantonese-speaking population. This position will also provide direct service to clients, including Cantonese-speaking clients, as part of the treatment team. OADSC includes group therapy, case management, and milieu activity programming; case aides, Senior Peer Counselors, and other stipend peer volunteers; and individual community integration goals for all center participants, as part of a directed step-down component of mental health services, or as a unique outreach component for new clients in need of mental health services. The position also oversees and participates in the development of community integration for clients in their communities to provide a higher quality of life in residential homes, connection to senior centers or adult day health centers, and other formal and informal community support opportunities. This position will direct and build a team of clinical staff and peer volunteers performing services, and will act as an important liaison with community leaders to increase community integration opportunities. This manager will also work closely with the Senior Division Director in developing additional service opportunities with managed care, among other entities. This position will include clinical supervision of mental health staff in the program, as well as other programs in the Senior Division. Additional duties may also be assigned, as needed.

The program director in this position will learn about all aspects of the model and operations, and then in collaboration with the current OADSC program director, will facilitate a smooth transition in leadership.

Program Specific Responsibilities

- Oversee the operations of the OADSC center and its various community locations, as well as all community integration services.
- Oversee the supervision and training of the program's staff, including a clinical case manager, peer case aides, interns, and other volunteers.
- Manage the program's contract with San Francisco Department of Public Health, Community Behavioral Health Services, including unit and outcome requirements.
- Manage communications with other service partners, including Paratransit and Project Open Hand.
- Continue to strengthen the model, including the further development of evidence-based practices in group therapy.
- Develop the new OADSC center at 1099 Sunnydale, with increased outreach to the Southeast sector of the city, and with the Cantonese-speaking population.
- Work closely with other Senior Division programs to provide a clinically-appropriate step-down in services; work closely with other Senior Division mental health managers, to provide clinical oversight, as part of the team.
- In collaboration with the Senior Division Director, expand program opportunities with managed care and other entities.
- Provide clinical supervision for other clinicians in the Senior Division, as part of the clinical supervision team.
- Provide leadership to Senior Division staff providing services in Cantonese and Mandarin.
- Provide direct services to Cantonese-speaking clients, as needed, across the Division, as part of the clinical team.

Minimum Qualifications:

- Extensive experience in program management, program development, and clinical supervision, as well as direct service to clients with serious mental illness.
- PhD/PsyD or MA/MS in Psychology, Counseling Psychology, or MA/MS in Social Work
- Licensed clinician in social work or psychology, with certification to provide clinical supervision of ASW's and MFTI's
- Direct Knowledge of MediCal billing codes and requirements and DSM-V diagnoses
- Extensive experience in managing projects, making independent decisions, and problem solving
- Exceptional written and verbal skills, including public speaking
- Experience and knowledge in the field of aging preferred
- Fluent in Cantonese language preferred
- Experience and interest in collaboration and developing partnerships
- Experience in working with academic partners
- Outstanding organizational skills and attention to details
- Proven experience as a team player with a welcoming attitude

Additional Information:

Division: Senior Services Division

Position: 100%

Reports to: Division Director

SEND RESUMES TO:

Cathy Spensley, Division Director

Family Service Agency of San Francisco

1500 Franklin Street,

Phone: (415) 474-7310 ext.435

Fax: (415) 931-3773

Email: cspensley@fsasf.org